

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

To all customers of the Milford Water Company located in Milford, Massachusetts

This is an important notice - please translate it for anyone who does not understand English.

We continuously monitor your water for turbidity at our Dilla Street Water Treatment Facility (WTF). Turbidity is an indicator that tells us whether we are effectively filtering the water supply to meet drinking water standards. While the regulatory standard for drinking water is 1 turbidity unit, Milford Water Company normally achieves a level of less than 0.3 units.

We are required to send you this notice because for a period of approximately 5 hours on August 13, 2013, our monitoring equipment indicated that turbidity levels at the WTF were greater than 1 turbidity unit. The source of the elevated turbidity was shut down and the situation was resolved.

This was not an emergency and there are no required actions for you the customer to take.

When this type of situation occurs, the USEPA requires us to provide you with this notice and the following information on turbidity:

"Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches." Please note that these symptoms are not caused only by organisms in drinking water.

If you experienced any of these symptoms and they persisted, or, if you have specific health concerns, you may want to discuss such concerns with your doctor. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791 or online at <http://water.epa.gov/drink/contaminants/basicinformation/pathogens.cfm>.

Routine monitoring in the Milford Water Company distribution system after August 13, 2013 turbidity exceedence has resulted in no detection of bacteria.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and Businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information please visit our website at <http://www.milfordwater.com> or contact David Condrey, Manager, at 508-473-5110.

This notice is being sent to you by the Milford Water Company.

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