

Website Update as of 10/26/2011

We would like to update all of our customers on our progress as we work to reduce levels of trihalomethanes, or THMs, in the company's water supply.

THMs are one of a series of common byproducts of the chlorination process that result from chlorine in drinking water reacting with naturally occurring organic and inorganic matter in water.

Working in concert with MassDEP, we have completed installation of an Activated Carbon Sandwich filtration system at the water treatment plant ahead of schedule, and we will begin flushing the town water mains next week. Additionally, flushing the mains will reduce levels of iron and manganese. Work will also be completed next week on a new water main at the plant on Dilla Street, which will facilitate improved water circulation.

We are optimistic that these measures will substantially reduce THM levels. Fourth quarter testing will take place during the week of December 5th and, as with past testing, we will continue to make test results available immediately on our website.

We thank you for your continued patience and understanding during this process.

David L. Condrey

Manager, Milford Water Company

The following EPA resources are helpful in answering additional questions about these byproducts: www.epa.gov/enviro/html/icr/dbp.html.